

GNU Development and Support Services

SANKHYA Development is a package of software engineering services structured around select technologies in the areas of Compilers, Assemblers and Linkers, Debuggers and Simulators, Object Request Brokers and embedded systems. Our rich experience with such technologies enables us to deliver competitive software development services to you, customized to your specific requirements.

GNU gcc – C/C++ compiler and binutils are today among the most widely used software tools in the world. These compilers are free software distributed under GNU GPL licensing. Sankhya offers competitive and cost-effective GNU maintenance and support services for gcc and bintuils.

GNU Maintenance and Support Services

GNU Maintenance Services	Key Benefits
<p>GNU Maintenance is a set of high quality engineering services around gcc and binutils. These services, targeted at semiconductor companies, include periodic rollup releases, adding support for new processor variants, performance analysis and developer support.</p> <p>Packaged Maintenance Options</p> <ul style="list-style-type: none"> • Basic Maintenance • Standard Maintenance • Premium Maintenance <p>Custom Maintenance</p> <ul style="list-style-type: none"> • Customer directed GNU development 	<ul style="list-style-type: none"> • Time, expertise and resource savings. • Risk of GNU show-stoppers delaying your project is minimized • Benefit of collective expertise and experience of select GNU experts • Highly competitive rates • Highly responsive and skilled GNU team • Timely resolution • Sound business and professional ethics • Availability of standard packs
<p>GNU Support Services</p> <p>GNU Support is a package of standard support options around gcc and binutils. The support services, targeted at embedded systems developers, mainly include call handling/resolution and rollup/patch releases.</p> <p>Standard Support Options</p> <ul style="list-style-type: none"> • Annual Developer Support • Incident Based Support 	

Maintenance and Support services - Features Overview

Service	Annual Developer Support	Incident Based Support	Basic Maintenance	Standard Maintenance	Premium Maintenance
Number of Support incidents	10	1	10	3*10=30	10*10=100
Defect fixes at a higher priority	Yes	NA	-	-	Yes
Pro-active quarterly releases on Solaris, Linux and Cygwin	Yes	NA	Yes	Yes	Yes
Annual upgrade to latest stable FSF release	-	-	Yes	Yes	Yes
Support for minor processor variants	-	-	Yes	Yes	Yes
Performance analysis and target specific optimizations	-	-	Yes (for 1 developer)	Yes (for 3 developers)	Yes (for 10 developers)
Performance and Validation reports	-	-	-	Yes	Yes
Performance analysis and tuning using customer specified benchmark and applications	-	-	-	-	Yes
Target independent optimizations	-	-	-	-	Yes
Patch Download Services	-	-	-	Yes	Yes
Call logging and monitoring	Yes	Yes	Yes	Yes	Yes
Hours of access (phone)	8	8	NA	8	24
Hours of access (E-mail)	24	24	24	24	24
Response Time (Max)	3 days	3 days	NA	3 days	3 days
Response Time (Min)	1 day	1 day	NA	1 day	1 day
On-site help	-	-	-	-	Yes

About Sankhya

Founded in 1996 by a team of experienced professionals, Sankhya is one of India's leading system software development companies. Sankhya is focused on research and development activities in the areas of software development tools and application platforms for embedded and enterprise application development. We provide custom software development services for developing and maintaining compilers (including GNU GCC) and operating systems, platforms and tools for CORBA and Web Services and Application Server Development. We also develop off-the-shelf software products - SANKHYA Varadhi, SANKHYA Translation Framework, SANKHYA Tools Collection and Web Varadhi.

For more information:

SANKHYA™

Sankhya Technologies Private Limited

30-15-58, Third Floor, "Silver Willow",
DabaGardens, Visakhapatnam 530 020 INDIA
Tel: +91 891 554 2666 Fax: +91 891 554 2665
Email : info@sankhya.com
<http://www.sankhya.com>

This document may contain forward looking statements that are subject to change without notice. SANKHYA, Varadhi, Web Varadhi, SANKHYA TECHNOLOGIES, SANKHYA Tools Collection, SANKHYA Translation Framework, Dynamically Targetable Tools Framework, SANKHYA Partners, SANKHYA Labs, SANKHYA Software, SANKHYA Assembler, SANKHYA Simulator, SANKHYA Development, SANKHYA Education, SANKHYA Research, Varadhi Services, The Digital Bridge, AppChain, AppCore, AppBundle, AppFed are Trademarks, Service Marks or Registered Trademarks of Sankhya Technologies Private Limited. OMG and CORBA are either registered trademarks or trademarks of Object Management Group, Inc. in the United States and/or other countries. All other brands and names are the property of their respective owners. (c) 2000-2003 Sankhya Technologies Private Limited. All rights reserved.